

ISO 27001 guided implementation for OpenSocial



Client:
OpenSocial

Industry:
Open-Source Community Software

Company Size:
11 to 50 Employees

Services Used:
ISO 27001 Implementation, ISO 27001:2022 Migration

Client

OpenSocial is a company specializing in building community software for leading organizations such as the United Nations, Greenpeace International, the European Commission, Adidas, and many others. They develop open-source community platforms that serve as internal social networks, enhancing collaboration and communication within organizations. OpenSocial provides support, installation, and custom development of additional features, solidifying their position as a key player in the community software industry.

Background

As OpenSocial expanded its operations and client base, particularly with high-profile organizations, they recognized the critical need to strengthen their cybersecurity measures. Protecting sensitive data and maintaining client trust became paramount, especially given the nature of their clients and the open-source aspect of their platform. They aimed to implement an efficient Information Security Management System (ISMS) that fulfills ISO 27001 certification requirements to enhance their credibility and market position.

The Challenge

OpenSocial approached Iterasec in 2021 with multiple objectives:

- **Implement ISO 27001 Certification:**
Build and implement an efficient ISMS compliant with ISO 27001 standards and successfully achieve certification.
- **Enhance Cybersecurity Measures:**
Improve overall cybersecurity practices to protect against potential threats, particularly those associated with open-source platforms.
- **Ongoing Support and Compliance:**
Receive ongoing support for maintaining their certification, migrating to updated standards, and enhancing their teams' security expertise.
- **Security Assessments and Training:**
Conduct penetration testing, security code reviews, incident management consulting, and provide information security training to their staff.

The Solution

Iterasec provided a comprehensive suite of cybersecurity and compliance services tailored to meet OpenSocial's specific needs.

ISO 27001 Implementation

We collaborated closely with OpenSocial to implement an effective ISMS compliant with ISO 27001 requirements:

- **Risk Assessment:**
Conducted thorough risk assessments to identify potential security threats specific to their open-source platform.
- **Policy Development:**
Developed and implemented security policies and procedures tailored to their operations.
- **Staff Training:**
Provided training and awareness programs to cultivate a security-conscious culture within the organization.

After about a year of active preparation using our Guided ISO 27001 Implementation services, OpenSocial successfully achieved ISO 27001 certification in 2022.

Ongoing Support

- **Certification Maintenance:**
Supported their ISO 27001 certification for several years, ensuring ongoing compliance and assisting in audits.
- **Migration to ISO 27001:2022:**
Assisted in migrating their ISMS to align with the updated ISO 27001:2022 standard, keeping them at the forefront of best practices.

The Outcome

Our partnership with OpenSocial led to significant improvements in their security posture and operational efficiency:

- **Enhanced Security:**
Achieving ISO 27001 certification and ongoing penetration testing significantly improved their security framework, reducing risks associated with data breaches and cyber threats.
- **Operational Excellence:**
The implementation of an ISMS and compliance with international standards enhanced their credibility with clients, particularly large organizations and institutions.
- **Continuous Improvement:**
Migrating to ISO 27001:2022 ensured their security practices remained up-to-date with the latest industry standards.
- **Cost Efficiency:**
By partnering with Iterasec, OpenSocial benefited from expert cybersecurity services without the need to maintain a full-time in-house security team, allowing them to focus on their core competencies.

Conclusion

Our ongoing collaboration with OpenSocial demonstrates our commitment to delivering tailored cybersecurity and compliance services that provide real value. Over the past years, we have strengthened their security measures, supported their compliance efforts, and enhanced their capability to serve high-profile clients securely. By working closely together, we enabled OpenSocial to focus on developing and supporting their community platform while ensuring strong cybersecurity and compliance with international standards. For a small company like OpenSocial, partnering with Iterasec proved to be a cost-effective strategy, providing all the benefits of an in-house security team while allowing them to concentrate on their clients and engineering excellence.